

## Offer Terms & Conditions

### Receive a £1,000 John Lewis Voucher

#### 1. Promoter

This offer is promoted by **Regency Living** (“the Promoter”).

#### 2. Eligibility

- The offer applies to **new business only** — specifically, new instructions for **Park Bungalow sales** that are received and **complete** within the promotional period.
- Employees of Regency Living, their families, agents, or anyone professionally connected with this promotion are not eligible to participate.

#### 3. Promotional Period

- This offer is valid for Park Bungalow sales that complete between **14 October 2025** and **31 December 2025** (inclusive).
- Where Regency Living, at its discretion, processes a **financial completion in 2025** but finalises the **legal title transfer (LTO)** or handover in early 2026, the sale will **still be deemed completed within the promotional period** for the purposes of this offer.

#### 4. Offer Details

- Customers who meet the eligibility criteria will **receive a £1,000 John Lewis gift voucher** following completion of their qualifying Park Bungalow sale.
- Only one voucher will be issued per completed sale.
- The voucher will be provided within **30 days of legal completion**.
- No purchase beyond the completion of the qualifying sale is necessary.

#### 5. Voucher Conditions

- The voucher is non-transferable, non-exchangeable, and no cash alternative will be offered.
- Regency Living reserves the right to substitute the voucher with one of equal value if circumstances beyond its control make it necessary to do so.

#### 6. Publicity

- By participating in this offer, customers agree that Regency Living may use their name and general location (e.g. town or county) for promotional purposes related to this offer, unless they request otherwise.

#### 7. Data Protection

- Any personal data provided will be used solely for the purpose of administering this offer and in accordance with applicable data protection laws and Regency Living’s privacy policy.

#### 8. General

- Regency Living reserves the right to cancel, suspend, or amend the offer where it becomes necessary to do so.
- Regency Living’s decision on all matters relating to this offer is final, and no correspondence will be entered into.
- Regency Living reserves the right to determine what constitutes a valid financial completion for the purpose of this offer.
- These Terms & Conditions are governed by the laws of England and Wales.